

THURSDAY 10th May 2018

08:30	Registration and Exhibition viewing
09:45	WELCOME South West Branch Chair, Adrian Eggleton and Conference Chair, Peter Hancock
09:50	KEYNOTE – NHSI PROGRAMME Simon Corben update on NHSI work programme and future direction of travel
10:35	Refreshments and Exhibition viewing
11:05	CHAIRMAN'S ADDRESS National Chair, Jonathan Stewart
11:30	TEAM RESILIENCE Geoff Neild will update developments from the HEFMA learning and development group with new assets to help build your team resilience. Cliff Howell, NHS Improvement, will share with us the delivery plan NHSI has developed to identify what is already being done and what needs to be done to provide the NHS with an Estates and Facilities workforce that is fit for the 21st Century, is resilient and sustainable to meet the challenges facing the sector.
12:10	Lunch and Exhibition viewing
13:20	BREAKOUT SESSIONS You can choose to attend two out of our three sessions. Each session is delivered twice. One at 13:20 and the other at 14:15 SESSION 1 - Business Continuity in Adverse conditions, loss of PFI contractors (Warbler suite) Jo Dolby will provide an overview of NHS Improvement's estates and facilities capital commercial workstreams with a particular focus on PFI and other outsourced FM services including contract management. She will also examine how Trusts can derive additional value and assurance. SESSION 2 - Model Hospital (Drake suite) Cliff Howell will focus on the Model Hospital and the ERIC data collections. The Model Hospital enables Estates and Facilities teams to gain a better understanding of their running costs and to identify where potential savings are possible. It is recommended that all hospital Trusts use the Model Hospital. As the ERIC data is being used increasingly for benchmarking between Trusts it is important it is accurate and NHS Improvement has issued new data definitions that are more explicit about the costs that should and shouldn't be included. SESSION 3 - Personal Resilience (Starling suite) The session will be run by Sarah Erskine and Rachel Eggleton from Footsteps Counselling and Care - a charity in Gloucester - on the theme of personal resilience. Entitled 'Bouncing Back' the session will explore what personal resilience means, where it comes from and what an individual can do to improve it. Erskine and Eggleton are both counsellors at the Footsteps charity.
15:00	Refreshments and Exhibition viewing
15:45	UNDERSTANDING THE DATA Dr Stuart Windsor will provide an insight into the work carried out by Trusts in the SW to improve the quality and consistency of the ERIC data, including lessons learned, how to develop a true understanding of the data and how it can provide the insight into sharing and developing good practice.
16:45	Forum Close
17:00	AGM (Drake suite)
19:00	Pre Dinner Drinks for Gala Awards Dinner

FRIDAY 11th May 2018

08:30	Registration and Exhibition Viewing
09:30	BUILDING RESILIENCE FROM MAJOR INCIDENTS- Experience from recent incidents A session jointly delivered by Allan Cordwell (Head of Group Emergency Planning, Resilience and Response Unit for the Northern Care Alliance NHS Group) and Bernard Flanagan (Head of Estates and Facilities for The Christie NHS Foundation Trust) will address 'Building resilience from major incidents.' Flanagan will discuss the immediate impact of the Christie fire that broke out last year and the lessons learned. Cordwell has designed, implemented and delivered training in models of emergency and business continuity management to health personnel.
10:30	Refreshments and Exhibition viewing
11:00	KEY NOTE – PERSONAL RESILIENCE Martine Wright MBE is the most injured survivor from the London Underground terror attacks of 7/7. Her inspirational presentation will recount not only how she survived one of the worst terrorist attacks in British history, but also how she turned that trauma and tragedy into hope. Since that day she has rebuilt her life: she has skydived, learned to fly, become a wife, mother, captain of the British Paralympic Sitting Volleyball team, Ambassador, patron and a motivational speaker.
12:00	CHAIRMAN'S CLOSING REMARKS National Chair, Jonathan Stewart
12:10	Lunch and Depart

KEY NOTE SPEAKERS



SIMON CORBEN

Keynote- Simon Corben will update on NHSI work programme and future direction of travel

MARTINE WRIGHT MBE

Keynote - Martine's inspirational presentation will recount not only surviving one of the worst terror attacks in British history but also how she turned that trauma and tragedy into hope. 7/7 most injured survivor, captain of the British Paralympic Sitting volleyball team, Ambassador, patron and a motivational speaker.

